

BEFORE THE FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES
OF SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED
TIRUPATI

This the 21st day of July 2012

C.G.No:59/2012-13/Vijayawada Circle

Present

Sri K. Paul
Sri A.Venugopal
Sri T.Rajeswara Rao
Sri K. Rajendra Reddy

Chairperson
Member (Accounts)
Member (Legal)
Member (Consumer Affairs)

Between

Sri Mudunuri Sitaramaraju
C/o Satyanarayanaraju
Someswaram
Kaikaluru Mandal
Krishna-Dist-521108

Complainant

And

1. Assistant Accounts Officer/ERO/Kaikaluru
2. Assistant Engineer/Operation/Rurals/Kaikaluru
3. Assistant Divisional Engineer/Operation/Kaikaluru
4. Divisional Engineer/Operation/Gudiwada

Respondents

Sri Mudunuri Sitaramaraju, C/o Satyanarayanaraju resident of Someswaram, Kaikaluru Mandal, Krishna-Dist-521108 herein called the complainant, in his complaint dt:17-5-2012 filed in the Forum on dt:17-5-2012 under clause 5 (7) of APERC regulation 1/2004 read with section 42 (5) of I.E.Act 2003 had stated that

1. He is owner of service number : 31 of Someswaram at Bujabalapatnam village of Kaikaluru Manal in Krishna Dist.
2. They are paying for their fish and Prawn ponds under Industrial category, but the supply is not given for 24 hrs.

3. The activity of fish and prawn culture shall be treated as agl based industries.
4. The supply timings shall be informed to the farmers.
5. The supply utilized for cattle near fish ponds shall be billed in other than category-II.
6. The hiked CC.Charges shall be reduced.

Notices were served upon the respondents duly enclosing a copy of complaint.

The respondent-1 i.e. the Assistant Engineer/Operation/Kaikaluru in his written submission dt:NIL received in this office on dt:18-7-2012 stated that:

1. The consumer Sri M.Sitaramaraju is having only one fish tank under category-III high value SCNo: 31 Someswaram with contracted load of 15.25HP under 3 phase and utilizing supply for fish tank only.
2. PISCI/Prawn culture services having 10HP and above connected load shall be billed under industrial normal category as per the tariff order.
3. This service is on 11KV industrial feeder emanating from 33/11KV Pallewada substation and this is a 24 hrs feeder.
4. As per the instructions of LMC, Tirupati and load dispatch, Hyderabad LRs are given both scheduled and emergency.
5. Scheduled LRs are published in daily news papers from time to time.
6. As per the tariff order, the dairy farming activity with connected load upto 5HP comes under category-IV (C) and the cost of unit is Rs 1.80 per KWH and fixed charges Rs 10/- per HP for which the complainant is not eligible.

Findings of the Forum:

1. The grievance of the complainant is of multiple nature and none is covered by the Guaranteed Standards of Performance.
2. All the items mentioned by the complainant are policy matters and were predetermined and communicated from time to time by the APERC and the licensee.
3. The contentions of the respondents that the complainant is not eligible for other than LT category-III for having contracted load of 15.25 HP which is more than 5HP which comes under LT category-IV (C) is accepted.
4. The complainant content that the cattle forming under took near fish ponds shall be treated in a category other than LT-II.
5. The complainant is not aware of the fact that dairy farming activity having connected load upto 5HP including lighting loads can be billed under LT category-IV (C) and hence he can opt for a new service for the said activity if he prefers.

In view of the above, the Forum passed the following order.

ORDER

The complainant is advised to apply for a separate service for the purpose of cattle farming for a maximum load of 5HP under LT category-IV (C) if he prefers for.

The respondents are directed to accept the application of the complainant for the purpose of cattle farm and release the service duly observing all the required formalities of the department.

Accordingly the case is disallowed and disposed off

If aggrieved by this order, the complainant may represent to the Vidyut Ombudsman, O/o the APERC, 5th floor, Singarenibhavan, Redhills, Hyderabad-500004, within 30 days from the date of receipt of this order.

Signed on this the 21st day of July 2012.

Sd/-
Member (Legal)

Sd/-
Member (C.A)

Sd/-
Member (Accounts)

Sd/-
Chairperson

Forwarded by Orders

Secretary to the Forum

To
The Complainant
The Respondents
Copy submitted to the Honourable Ombudsman, APERC, 5th floor, Singarenibhavan, Redhills, Hyderabad-500004.
Copy to the General Manager/CSC/Corporate office/Tirupati for pursuance in this matter.

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